

1. Governments

- Establish new laws or policies for clear, accessible health information.
- Provide more funding for exploring effectiveness of health literacy and types of communicative health literacy interventions associated with patient-provider communications.
- Promote evidence-based resources.



2. Businesses

- Address both opportunities and challenges of medical digital technology, tools, and platforms while integrating patient feedback as users (medical apps, e-consultations).
- Apply health literacy and clear communication principles to all digital technology.



3. Organizations

- Provide quality, equitable, and accessible care and services.
- Improve trust in local communities by local health organizations through the delivery of prompt, clear, and culturally appropriate communications.



IMPLICATIONS FOR HEALTH BEHAVIOR OR POLICY

Let's put the pieces together for health and well-being efforts. We recommend the following actions to further develop health literacy.

Vamos, Vine, Alsimó & Gordon

4. Physicians

- Train physicians while recognizing competing priorities for their time.
- Integrate consistent health literacy training via medical school curricula and continuing professional development opportunities.



5. Patients

- Educate the public and bring health literacy into schools beginning at an early age.
- Encourage patients and families to better understand their health conditions.
- AskMe3 educational program to gain a better understanding of what actions to take.



6. Researchers

- Measure patient health literacy early in clinical experience.
- Use validated tools
 - Health Literacy Questionnaire
 - HLS19-COM-P
- Better understand patients' ability to engage with health information and services.



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